

SNCA Scooter Survey Summary 2024

Over one month, the Short North Civic Association (SNCA) has received more than 70 responses from community members. Responses have included both issues and benefits community members are receiving from the scooters. Safety, mobility, and accessibility were frequent topics. Community members are looking for reasonable regulation and dedicated spaces for scooter use and parking.

Primary Concerns

The following list of concerns seeks to highlight the major themes across the comments submitted.

- Scooter parking in obstructive areas
 - Middle of sidewalks
 - Curb ramps
 - Entrances to homes
 - Falling onto and damaging fences
- Riding on sidewalks
- Reckless riding on the streets
- Dumping scooters into the river, yards, and streets

Potential Solutions

Survey respondents proposed the following steps to mitigate issues associated with scooters and improve the experience for those that use scooters.

- Expand the use of dedicated scooter parking areas, already piloted in Harrison West
- Use geofencing to:
 - Clarify no-ride zones in the Short North such as Goodale Park
 - Establish reduced-speed zones in residential areas
- Support new bike and scooter infrastructure by engaging with the creation of the [Columbus Bike Plus Plan](#)
- Increase scooter company staffing to manage scooters during annual major events in the Short North
- Encourage scooter companies to adopt practices and technology to mitigate sidewalk riding and improper parking

Areas of Focus

Concerns about scooter use and parking spanned the neighborhoods of the Short North. Unsurprisingly, main corridors for neighborhood travel (High St, Neil Ave, 1st Ave, 3rd Ave, 5th Ave, King Ave, Summit St, 4th St, Michigan Ave, Buttles Ave, and Dennison Ave), the area

around Goodale Park, and the side streets off of High St were commonly mentioned. The presence of bike lanes and trails was observed to decrease sidewalk riding in the immediate area. When no-ride zones are established for events, the boundary areas see an increase in scooter parking as riders shift to walking to their end destination. These boundaries need clear places for scooters to be parked in a non-obstructive fashion.

Plan of Action

The SNCA will engage with our community partners, the City, and individual scooter companies to see meaningful progress towards greater safety, mobility, and accessibility. By the end of the summer, we will hold an event with a scooter company to promote safe riding and provide an opportunity to talk with a representative.

If You're Experiencing an Issue

There's several actions that your can take if you see an issue with a scooter:

- Contact the scooter companies
 - Spin: call 1-888-262-5189
 - Bird: [submit a form](#)
 - Lime: [submit a form](#)
- [Report using 311](#) — these are helpful for establishing chronic issues such as obstructive parking
- Ask the Short North Ambassadors to move scooters along the High St corridor by calling: 614-636-5100