

Shared Mobility Device – City of Columbus Vendor Contacts

The shared mobility device, or e-scooter, companies with approved permits from the City of Columbus are required to stage their devices in the city right of way. Device users are required to park them in the right of way. The devices may not be staged or parked on private property.

If a device is interfering with pedestrian or traffic movement, or blocking access to ADA ramps, residents are encouraged to directly contact the e-scooter vendor at the phone number on the device. The vendor is responsible for promptly correcting these issues.

Residents should also contact the vendor directly to address e-scooters that have fallen in the right of way due to high winds.

The City will continue to monitor e-scooter staging and parking and inform our vendors of resident concerns.

Vendor	Description	Email	Support	Support via text
Bird	Blk/White	hello@bird.co	1(866)205-2442	
Lime	Green/Blk/White	support@li.me	1(888)-LIME-345	1(888)-546-3345
Spin	Orange/Blk	support@spin.pm	1(888)262-5189	
Link	Silver/yellow/Blk	support@link.city	1(844) 701-8163	

